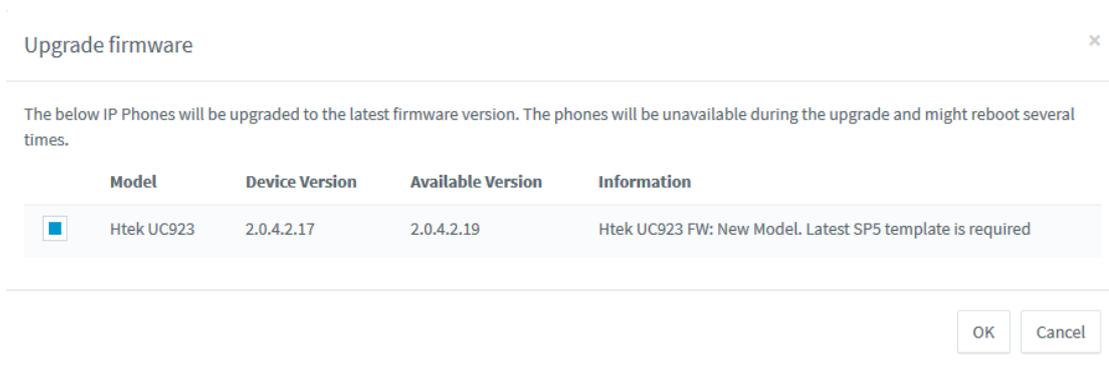# How to Upgrade Firmware by 3CX

● To upgrade firmware via 3CX Management Console

1, Login 3CX Management Console -> phone

2, Chose the phone which you want to upgrading firmware.   The phone must be

provisioned by 3CX phone system before.

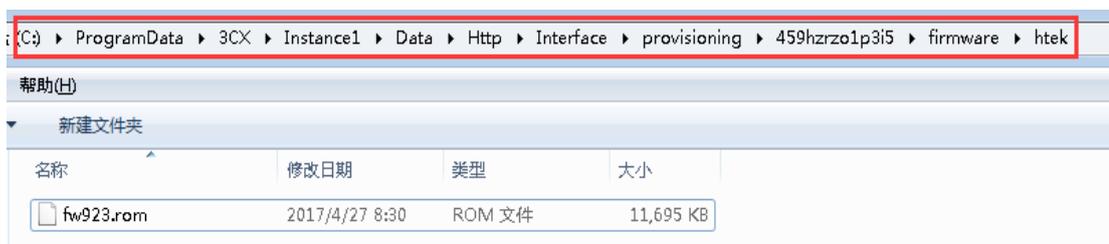3, Click the firmware button. You will see the popover as following picture.

4, Click the OK button. Then the phone will restart and upgrade firmware.

● Manual upgrading firmware

1, Visit the official Htek website, go to Support and press Download to latest

Firmware for IP Phone. From the provided list choose the htek .txt file url with the

latest FW.

2, Download the desired FW image .zip file and extract it on your hard disk.

3, Locate the folder where holds the Htek firmware on 3CX phone system. Please

refer my folder path.

4, Copy the rom files to the folder.

5, Restart the phones.

After you upgrade this firmware by this way. If you found the red font on 3CX Management Console as the following picture prompts 3CX don't support this version.

561	Htek	UC842	Not Supported 1.0.4.2.20

Don't worry, it just means the 3CX still not support this version yet. 3CX may release this firmware very soon. And the version also can support all of features of 3CX.